

Corporate Sustainability Assessment Results

	Company Score	Percentile Ranking	Industry Average	Industry Best	Average Score of DJSI Members					Weight (%)
					World	Europe	North America	Asia Pacific	Emerging Markets	
Total Sustainability Score:	67	82	45	80	77	79	58	73	75	100
Economic Dimension	67	80	52	82	76	77	64	70	75	51
Antitrust Policy	83	76	63	100	85	89	77	79	88	3
Brand Management	65	87	43	94	64	65	59	63	53	3
Codes of Conduct/Compliance/Corruption&Bribery	98	100	70	98	85	82	77	76	91	5
Corporate Governance	79	98	64	80	63	71	73	51	63	6
Customer Relationship Management	60	71	44	83	73	72	53	61	77	7
Innovation Management	45	76	25	91	78	81	36	67	74	6
IT Security & System Availability	52	52	54	100	87	94	77	88	85	6
Privacy Protection	82	62	69	98	88	92	85	84	87	5
Risk & Crisis Management	62	73	49	83	69	66	61	70	66	5
Supply Chain Management	82	96	48	87	74	66	63	70	77	3
Tax Strategy	30	0	42	71	53	51	36	55	46	2
Environmental Dimension	85	89	44	96	86	90	62	84	81	21
Climate Strategy	85	80	45	97	88	92	70	87	89	5
Environmental Policy/Management System	100	87	64	100	92	100	81	95	85	5
Environmental Reporting	68	80	37	98	88	89	48	81	84	5
Operational Eco-Efficiency	88	98	32	96	76	81	52	75	70	6
Social Dimension	54	78	34	79	72	72	43	72	69	28
Corporate Citizenship and Philanthropy	36	62	30	88	73	83	46	73	66	3
Digital Inclusion	57	87	22	78	60	49	37	60	56	4
Human Capital Development	51	71	30	90	79	74	44	79	76	5
Labor Practice Indicators and Human Rights	60	78	41	80	74	67	47	74	77	5
Social Reporting	43	64	29	82	73	72	30	64	67	5
Talent Attraction & Retention	67	80	43	100	72	85	53	80	70	6
Minimum Total Sustainability Score for Index Inclusion					69	79	56	69	71	

Explanations: Percentile ranking, industry average and industry best scores are presented for comparison within the industry. Average scores on criterion level are provided for index members within each industry. The minimum lowest score for inclusion in each index is provided at the bottom, excluding the buffer rule and the error margin. For each row, weightings are shown in the last column as a percentage of the total weight of 100. All values are on a scale from 0 to 100. Further information on the assessment methodology can be found on www.sustainability-indices.com

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